

## Frequently Asked Questions (FAQ) Uddalak Publishing House

### 1. How can I place an order?

You can place an order by selecting your desired books on our website, adding them to the cart, and proceeding to checkout. Follow the instructions to complete your purchase.

### 2. What payment methods do you accept?

We accept payments via credit/debit cards, UPI, net banking, and digital wallets. All transactions are securely processed through trusted payment gateways.

### 3. How do you ship orders?

We use **INDIA POST** for shipping all orders across India. Once your order is dispatched, you will receive a tracking ID to monitor its status.

### 4. How long will it take to receive my order?

Orders are processed within **1-3 business days**, and delivery takes **5-10 business days** depending on your location. Remote areas may take slightly longer.

### 5. Can I track my order?

Yes! Once your order is shipped, you will receive a tracking number via email or SMS. You can track your package on the **INDIA POST** website.

### 6. Do you offer free shipping?

Yes, we offer free shipping on orders above [**Amount**] within India. Shipping charges for other orders are calculated at checkout.

### 7. Can I cancel or modify my order?

Orders can be canceled or modified within **24 hours** of placement. Please contact our support team immediately for assistance.

### 8. What is your return and refund policy?


We accept returns only for damaged or incorrect books. To request a return, contact us within **7 days** of delivery with proof of damage. Refunds are processed within **7-10 business days** after approval.

### 9. Do you ship internationally?

Currently, we only ship within India. International shipping options may be available in the future.

### 10. How can I contact customer support?

For any inquiries, reach out to us via:

 +91 98743 17357

 [corridoracademic@gmail.com](mailto:corridoracademic@gmail.com)

Thank you for choosing **Uddalak Publishing House**! Happy reading! 